



OBJECTIVES

- Understand the connection between traumatic events and behavioral health concerns.
- Recognize symptoms of traumatic experiences through a strengthsbased framework.
- Identify appropriate evidenced-based clinical interventions to establish and maintain safety as well as treat this population.



TRAUMA-INFORMED CARE GUIDELINES

- Nothing specifically intended to be shocking or upsetting
- Trauma is personal, subjective, and experiential
 - So is trauma-informed care
 - Tend to self
- Ongoing conversation, learning, development
- Necessity of self-care is understood and in place



Challenging Individual to Serve	Fulfilling Individual to Serve

WHAT IS TRAUMA-INFORMED CARE? SAMHSA's 4Rs of Trauma-Informed Care A program, organization, or system that: Realizes the widespread impact of trauma and understands potential paths for recovery; Recognizes the signs and symptoms of trauma in clients, families, staff, and others involved with the system; Responds by fully integrating knowledge about trauma into policies, procedures, and practices; Seeks to actively resist re-traumatization.



4 Rs of Trauma-Informed Care: Realize

TRAUMA IN DSM-5

• Exposure to actual or threatened death, serious injury, or sexual

violence in one or more) of the following ways:

- Directly experiencing the traumatic event(s).
- Witnessing, in person, the event(s) as it occurred to others.
- Learning that the traumatic event(s) occurred to a close family member or close friend.
- Experiencing repeated or extreme exposure to aversive details of the traumatic event(s).



4 Rs of Trauma-Informed Care: Realize

BROADER DEFINITIONS OF TRAUMA

Traumatic Events are:

- Sudden, unexpected, and perceived as dangerous
- Involve a threat to one's physical or mental well-being through violence or threat of violence
- Overwhelming an individual's capacity to cope with an event
- Subjective, defined by the survivor's experience

Trauma is not defined by the event, it's determined by the response to it

4 Rs of Trauma-Informed Care: Realize

ADVERSE CHILDHOOD EXPERIENCES (ACES)

- Survey of over 17,000 adults from 1995-1997, completed through Center for Disease Control (CDC) and Kaiser Permanente
- Inquired about childhood experiences and current health and behavior

"Adverse childhood experiences are the single greatest unaddressed public health threat facing our nation today." - Dr. Robert Block, former President of the American Academy of Pediatrics



Fulfilling Individual to Serve
ACEs experienced





4 Rs of Trauma-Informed Care: Realize
TRAUMA AS A PUBLIC HEALTH ISSUE
How many of the individuals you serve have experienced at least one of the ACEs?
Untreated, unrecognized, and unprocessed traumas increase risk for more trauma.
Ending the legacy of trauma on an individual level leads to decreased trauma on a societal level.







4 Rs of Trauma-Informed Care: Recognize

TRAUMA AND THE BODY AND BRAIN

- Cortisol studies (Yehuda, 2008)
 - Consistent, increased levels of cortisol
 - Transmits across generations
- Verbal expression (Teicher, 2006)
 - Verbal abuse causes damage on the cellular level
 - Verbal expression is physically more difficult
- Changes in Brain Structures and Cells (Van der Kolk, 2014)
 - Simultaneously hypervigilant and numb
 - Increased risk of misinterpreting safety/danger, retraumatization
- Traumatic states become biological traits (Perry et al, 1995)



4 Rs of Trauma-Informed Care: Recognize
ADOLESCENT DEVELOPMENT
Physical, psychological, and social changes of adolescents

Increased focus on peer group
More independence from parents
Increase of risky behaviors; prefrontal cortex not fully developed
Heightened emotional reactivity and sensitivity; onset of many mental health disorders occurs during adolescence.
Erik Erikson's Developmental Tasks

Adolescence: Identity vs. Role Confusion
Young Adulthood: Intimacy vs. Isolation

4 Rs of Trauma-Informed Care: Recognize	
"DIFFICULT" BEHAVIORS OR REACTIONS	TRAUMA RESPONSES
Has difficulty "getting motivated" to get job training, pursue education, locate a job, or find housing.	Depression and diminished interest in every day activities
Complains that the setting is not comfortable or not safe, appears tired and poorly rested. Is up roaming around at night.	Nightmares and insomnia
Invades others' personal space or lacks awareness of when others are invading their personal space.	Difficulty with boundaries
Cuts off from family, friends, and other sources of support.	Feelings of shame and self- blame
Has difficulty trusting staff members; feels targeted by others. Does not form close relationships in the service setting.	Difficulty trusting/feelings of betrayal
Complains that the system is unfair, that they are being targeted or unfairly blamed.	Loss of a sense of order or fairness in the world

Challenging Individual to Serve	Fulfilling Individual to Serve
ACEs experienced	ACEs experienced
Behaviors	Behaviors
Trauma-related needs	Trauma-related needs
Strengths and resources	Strengths and resources







4 Rs of Trama-Informed Care: Respond

TRAUMA-INFORMED PRACTICES

- Consider the environment and setting
- Emphasis on people's rights: confidentiality, consent, choice, refusal, complaint
- Consistency and clarity so people know what to expect
- Trauma-specific treatment services
- Focus on safety

Challenging Individual to Serve	Fulfilling Individual to Serve
ACEs experienced	ACEs experienced
Behaviors	Behaviors
Trauma-related needs	Trauma-related needs
Strengths and resources	Strengths and resources
Policies, procedures, and practices to implement	Policies, procedures, and practices to implement





Challenging Individual to Serve	Fulfilling Individual to Serve
ACEs experienced	ACEs experienced
Behaviors	Behaviors
Trauma-related needs	Trauma-related needs
Strengths and resources	Strengths and resources
Policies, procedures, and practices to implement	Policies, procedures, and practices to implement
Safety concerns	Safety concerns

HOW TRAUMA-INFORMED ARE WE? • How does your organization demonstrate trauma-informed responses?

- What is different about the two individuals you considered?
- What are you doing well?
- Areas of concern and further development?

HOW TRAUMA-INFORMED ARE WE?

The TICOMETER © http://us.thinkt3.com/ticometer-new

Measures TIC across five domains:

- Building trauma-informed knowledge and skills.
- Establishing trusting relationships.
- Respecting service users.
- Fostering trauma-informed service delivery.
- Promoting trauma-informed policies and procedures.



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